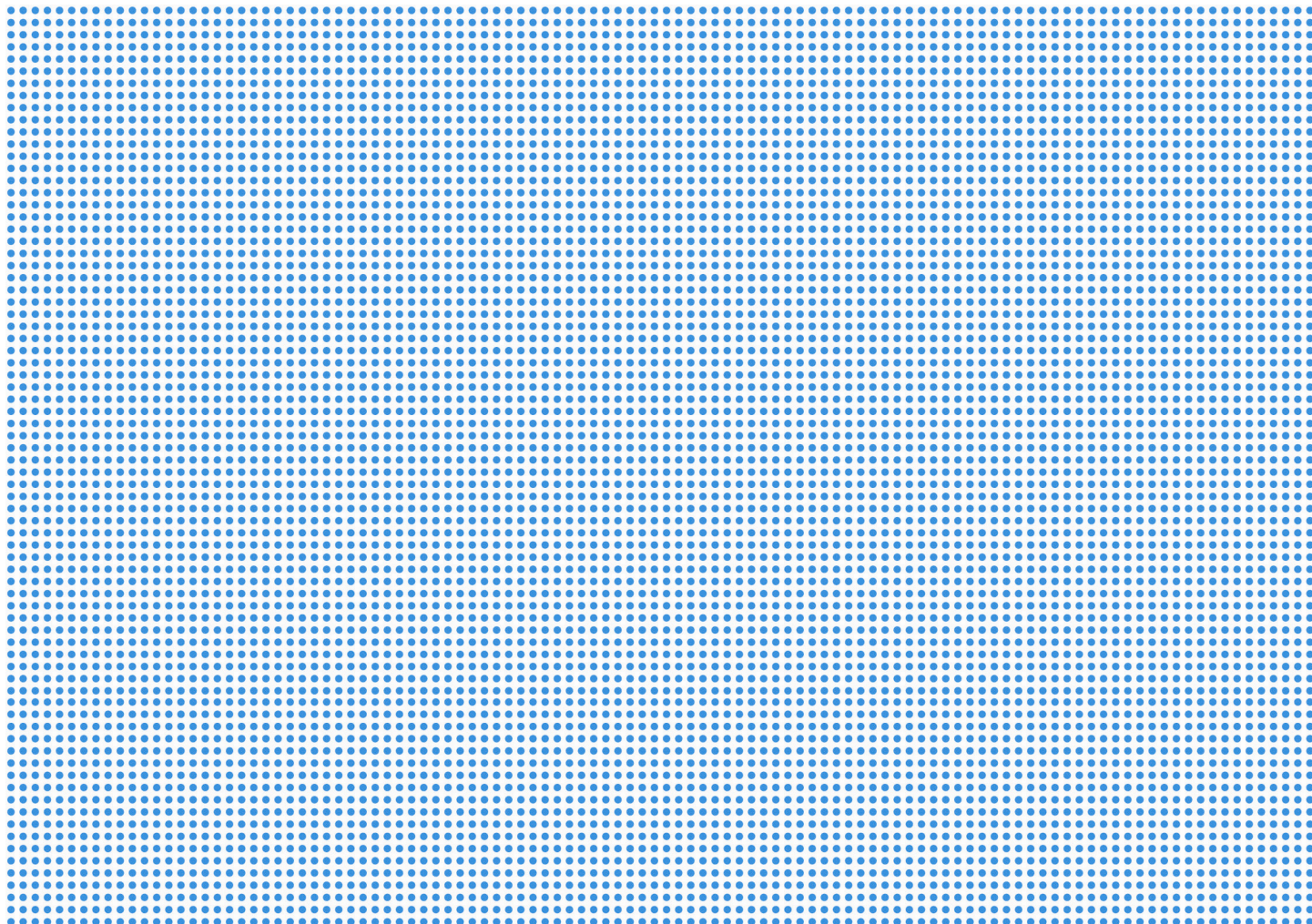


User Manual:

Onsight 1000/2500
Version 3.1



Another Innovation by [Librestream](#)



User Manual**Doc #: 400162-00 Rev A****May 2010**

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1. The Onsight 1000/2500

This manual describes the Onsight 1000/2500 mobile collaboration device. An operator at a remote site uses the device to share video with a client user over a network.

The Onsight 1000/2500 allows both the Operator and the Client user to:

- Stream video recordings to the Onsight 1000/2500 in real time.
- Capture and save snapshot images.
- Share snapshot images between the Onsight Expert software and Onsight 1000/2500 device.
- Record and play back video.
- Adjust the controls (e.g., zoom, focus, draw on the screen).

The Onsight 1000/2500 allows technical experts and remote operators to jointly view, consult, diagnose and resolve issues by sending high-resolution video, and still images through streaming multimedia from the onsite device to an Onsight Expert application on an office workstation.

1.1. About This Guide

This guide describes how to use the Onsight 1000/2500 (model# MCD1000-008 and MCD2500) that are intended for use in China.

1.2. What's in the Box

The Onsight 1000/2500

- External power adapter
- Stylus
- Rechargeable 2400 mAH Li-Ion battery pack
- Wrist strap
- Quick Start Guide
- CD of user manuals, end user license, copyright, and Onsight Expert software
- Safety and regulatory information

2. Onsight 1000/2500 Basic Operation

2.1. Charging the Battery

New batteries should be charged prior to first use. To do this, plug in the external power adaptor and allow the battery to charge until the orange battery indicator extinguishes (up to eight hours). The internal battery charger will shut itself off to prevent overcharging once the battery is fully charged.

Note that the Onsight 1000/2500 shuts itself off when battery power is low.

- If the unit is on, and an operator is using it, a warning message appears so that the operator has time to plug the device in to the external power adapter.
- If the unit is in Standby, it simply shuts itself off.
- If the unit is off, it cannot be started when the battery is low.

To check current battery levels, press the **Display** button once and check the Session information at the bottom of the Viewfinder.

2.2. Inserting or Replacing the Battery

Important: Before using the Onsight 1000/2500 for the first time you must install and charge the battery.

For Onsight 1000:

1. Open the battery compartment and insert the battery until it clicks into place and is flush. It only fits one way.
2. Close the battery door as follows:
 - Ensure the lock switch is in the Unlocked position.
 - Orient the battery door so it is flat against the battery well, but with a 3mm gap.
 - Slide the door toward the center of the device until it is fully closed.
 - Slide the lock switch to the Locked position.
3. Connect the device to the external power adapter and charge the battery until the orange LED turns off (up to 8 hours).

For Onsight 2500:

1. Ensure the device is powered off before proceeding..
2. Open the battery compartment door using the stylus screwdriver.
3. If the battery is being replaced, remove the old battery by sliding the battery back towards the end of the battery compartment and then lifting out the battery.
4. Slide the battery towards the compartment door and push downward to place in the battery well.
5. When the battery is sitting flat on the compartment floor, slide the battery towards the compartment door until seated.
6. Close the battery compartment and tighten the screw. Note that the door will not close if the battery is not fully inserted and the device will not start if the door is not properly closed.
7. Attach the Power Sled or I/O Sled and use the external power adapter to charge the battery until the orange LED turns off (up to 8 hours).

Note: The Onsight devices **will not** operate on the external adapter alone. You must have a battery installed.

2.3. Calibrating the Integrated Touch Panel

The Viewfinder display on the back of the Onsight 1000/2500 includes an integrated touch panel designed for use with the stylus that has been included with the device. The Viewfinder touch panel allows control of many features, including menu selection, configuration, text entry (via on screen keyboard) and on screen button selection. In addition, the touch panel can be used to draw over images and video. See Telestration on page 8.

Important: When you are using the Viewfinder screen, always use the stylus provided with the Onsight 1000/2500. Do not use other objects, as this could damage the Viewfinder screen. Tap the screen lightly. Do not press hard or strike the screen.

When you first start the Onsight 1000/2500, if the touch screen has not been calibrated, a calibration screen is displayed. Follow the on-screen instructions to calibrate your touch panel to permit precise control.

2.3.1. Displaying the calibration screen using navigation pad buttons

If the touch screen is incorrectly calibrated to the extent that it can't be used to navigate the menu settings, you can access the screen calibration function using the keypad: simultaneously press and hold the **Up** and **Down** buttons while not pressing the **Enter** button. This will display the touch calibration screen.

2.4. Turning Power On or Off

There are three power modes: On, Off and Standby

2.4.1. Power On Mode

Press and release the **Power** button to turn the Onsight 1000/2500 on. When you first turn the device on, you may be required to log in, and a touch panel calibration screen may appear.

When the power is on the Power indicator LED is green.

2.4.2. Power Off Mode

Turning off the Onsight 1000/2500 automatically logs you out. To turn the device Off, press and hold the **Power** button for two seconds.

- If the Onsight 1000/2500 was on, a message is displayed indicating that the device is turning off.
- If the Onsight 1000/2500 was in standby, it immediately switches off.

When the power is off the Power indicator LED is off.

2.4.3. Standby Mode

Standby mode provides longer battery life than Power On mode because it shuts down the display and puts the camera into a low power mode. To enter Standby mode, first turn the Onsight 1000/2500 on. Then press and release the **Power** button to enter Standby mode.

When the device is in Standby mode, the Power indicator LED is green.

To come out of Standby, press the **Power** button. A log-in screen is presented as soon as you do something that requires it.

The Onsight 1000/2500 also enters Standby mode automatically after a configurable amount of time. To set this:

1. From the standard Viewfinder display window, press and release the **Display** button three times (or until the Main Menu appears).
2. Tap the **Configuration** option with the stylus to display the Configuration screen.
3. Display the *General* tab and set the time in the **Standby Timeout** field. Enter a time of '0' to disable automatic Standby mode.

2.4.4. Resetting the Onsight 1000/2500 (Soft Reset)

If the device becomes non-responsive and you cannot turn it off by pressing the **Power** button for two seconds, a soft reset may be required. To reset the Onsight 1000/2500, press and hold both the **Power** and **Display** buttons until the display clears (approximately 10 seconds).

Do not perform a soft reset on the device unless it stops responding to normal operations.

CAUTION:

A hard reset can be generated using the reset switch accessible through the access hole located near the SD memory card slot.

The hard reset should not be used by non-service personnel because damage to the Onsight 1000/2500 file system may result.

2.5. Logging On and Off

2.5.1. Logging on

If your site requires a login, you will be prompted with a Login screen. See your site administrator for user name and password.

If the Onsight 1000/2500 has not been configured, use the default user name and password.

- User name: *admin*
- Password: *admin*

We strongly recommend that you change the administrator password from the default *admin* as soon as you log in.

To login to the Onsight 1000/2500:

1. Tap the **Username** field with the stylus. An on screen keyboard appears.
2. Use the stylus to tap characters on the keyboard to enter them into the **Username** field.
3. Use the same process to enter your password.
4. Tap the **OK** button to finish logging in.

Note: If your site administrator has enabled anonymous login, a **Skip** button is available to bypass the login process.

2.5.2. Logging off

To log out:

1. From the standard Viewfinder display window, press and release the **Display** button three times (or until the Main Menu appears).
2. Select **Signout** from the Main Menu by tapping it with the stylus.

2.6. Inserting and Removing an SD Memory Card

The Onsight 1000/2500 features an SD memory card slot to support configuration and system upgrades and also to support future capabilities.

Onsight 1000: To insert or replace an SD memory card:

1. Open the SD memory card slot cover on the side of the device.
2. If there is already an SD memory card in place, push and release it gently to release it from the slot.
3. Pull the card out. It should slide out easily.
4. Push the card gently in until it clicks into place.
5. Close the compartment cover.

Note: Do not remove the SD card while recording. This can corrupt the card data.

Onsight 2500: To insert or replace an SD memory card:

1. Ensure the device is powered off before proceeding
2. Open the battery compartment door using the stylus screwdriver.
3. Remove the battery by sliding the battery back towards the end of the battery compartment and then lifting out the battery.
4. Flip open the SD memory slot access door to release the card from the slot.
5. Place the new card in the slot (at a slight angle to engage the contacts first) and then gently push the card down until it is seated.
6. Close the access door.
7. Re-insert the battery and close the compartment door.

3. Video Functions

The Onsight 1000/2500 can send a video media stream to the Onsight Expert software client.

3.1. Turning the Video Stream On or Off

To start streaming real-time video to the Onsight Expert software client, press the green **Stream** button on the top of the Onsight 1000/2500. Press the **Stream** button again to stop streaming.

3.2. Using S-video

When using an Onsight model which has S-video input, the S-video source must be attached to the device and powered before setting the video source to **S-video** in the *Configuration Video* tab. Otherwise, the video stream being sent to the Onsight Expert client may not synchronize and may not be aligned to the frame. If synchronization does not occur, correct it by setting the Onsight 1000/2500's video source to **Internal** and then back to **S-video**.

Note: Not all Onsight models provide an S-Video input.

3.3. Turning the Front Light On or Off



The light on the front of the Onsight 1000/2500 can be used to provide extra lighting in dim lighting situations. Use the right cursor pad button to toggle the light on or off. Note that if the device is displaying a configuration or directory screen, the **Light** button operates as a right arrow key.

3.4. Adjusting Zoom Levels



To adjust zoom levels, use the zoom buttons located above the Navigation pad on the back of the Onsight 1000/2500.

- To adjust the zoom one step at a time, press and release the **Minus** (–) button (zoom out) or the **Plus** (+) button (zoom in).
- To adjust zoom levels at a faster rate, press and hold the **Minus** or **Plus** button, and release it when the zoom level is where you need it.

The minimum focusing distance changes with the zoom level. As you zoom in, the minimum focus distance moves out. For example, if you are close to an object and zoom in on it, the object will become out of focus if you zoom in too far. The focus adjusts automatically when zooming unless the Onsight 1000/2500 is in Manual Focus mode. See *Focusing*, next.

If you need to get very close to your subject, set the zoom level to 1x (minimum zoom) and move the device until you reach the desired image size. This will ensure that you achieve the best focus.

3.5. Focusing

3.5.1. Automatic Focus

The Onsight 1000/2500 normally operates in automatic focus mode and will focus on subjects centered in the viewfinder. Focus will continuously update as the distance between the subject and the lens changes or as zoom is adjusted.

There are situations where manual control is desired to fine tune the focus, particularly for objects not centered in the viewfinder. Manual focus control is described in the following section.

Note that zoom and focus controls are available regardless of whether the Viewfinder is currently displayed.

3.5.2. Manual Focus

To set focus manually, the Operator can use the **Plus/Minus** buttons in combination with the **Manual Focus (MF)** button.

Manual focus options	
Switch to manual focus and increase or decrease manual focus by one step.	While pressing and holding the MF button, press and release a Plus or Minus button once. When you release the MF button, the Onsight 1000/2500 remains in manual focus mode, locked at the focus level you set.
Switch to manual focus and increase or decrease manual focus at a standard rate.	While pressing and holding the MF button, press and hold a Plus or Minus button until you reach the setting you want. Then release the buttons. When you release the MF button, the Onsight 1000/2500 remains in manual focus mode, locked at the focus level you set.
Switch from manual focus to automatic focus mode.	Press and release MF (without pressing Plus or Minus).
Set a temporary focus lock.	Press and hold MF (without pressing Plus or Minus). The focus stays locked for as long as you continue to hold the MF button. Automatic focus mode resumes when you release it.

3.6. Telestration (Drawing Lines on the Viewfinder)

Telestration permits the Onsight 1000/2500 operator or the Onsight Expert software user to draw freehand lines on a still image or live media stream using the stylus. Telestration markings appear on both the operator's and the Onsight Expert software client display. The system is configured so that lines drawn by the Onsight 1000/2500 operator and the Onsight Expert user appear in different colors.

Telestration is available on the Viewfinder at any time, on both streaming media and still images. It is disabled if the viewfinder is hidden (e.g. in the configuration or directory screens).

Once telestration lines have been added, an Eraser icon appears in the viewfinder. Tap the **Telestration** icon to display the Telestration menu. Options in the menu allow you to select which telestration lines to show or hide and which lines to erase.

3.7. Capturing Still Images

To capture a still image, press the **Capture** button on the top of the Onsight 1000/2500. (The Capture button behaves like the shutter button on a digital camera.) The captured image is also displayed briefly on the Viewfinder and then cleared. If the device is connected to an Onsight Expert client, the image is sent to the client and displayed in the ImageViewer window, but is not shared. Note that if there are telestration lines, these are captured as part of the image.

If **Configuration > General > Freeze video stream when capturing a still image** is enabled, the video stays frozen in the Viewfinder and the Onsight

Expert window until the **Capture** button is pressed or you tap on the **Capture** icon. This also occurs when sharing images.

3.8. Sharing Images

The Onsight 1000/2500 operator and Onsight Expert client can collaborate by sharing images with each other.

To capture and share a new image:

- Press and hold the **Capture** button until the Onsight 1000/2500 displays “Still image sharing started.”

The device sends the image to the client and saves a copy in the session folder on the SD card.

To end sharing:

- Press the **Capture** button briefly.

To share an existing image:

1. Press the **Display** button repeatedly until the Main menu appears.
2. Tap **File Browser**.

The File Browser window appears.

3. Tap the folder containing the image that you want to share.
Image thumbnails appear in the pane to the right.
4. Select the image you want to share and tap **Share** in lower left pane.
The Onsight 1000/2500 sends the image to the Onsight Expert client and saves a copy in the session folder.

3.9. Recording and Playing Videos

The Onsight 1000/2500 can record video independent of its state. That is, it can record while connected, or disconnected. The only time that it cannot record is while it is playing back a previously recorded video.

Note: Do not remove the SD card while recording. This can corrupt the card data.

3.9.1. Recording a video

To record a video:

1. Press the **Record** button on the back of the Onsight 1000/2500.
The message “Please wait – record is starting” appears briefly. The **Record** icon in the top right of the viewfinder appears when recording starts.
2. To stop recording, press the **Record** button again.
The Onsight 1000/2500 saves the recording in the location specified in the *General* tab of the Configuration screen. The file name is based on the date and time of the recording.

Video recordings include any telestration lines made during the recording. Telestration lines will appear when you play or stream a video recording, although they will be in different colors.

When you share an image while recording a session, the image appears in the recording.

3.9.2. Playing a video recording

To play back a video that you have just recorded or replay a video:

1. Press the **Display** button on the back of the Onsight 1000/2500 three times to display the Main menu.
2. Tap **File Playback**.
The Video Playback screen appears.
3. Tap the **Play** icon to start the video. The Onsight 1000/2500 plays the last video recorded or the last video played, whichever is more recent.

	Play
	Pause playback
	Stop playback
	Return to viewfinder

Playback controls

3.10. Streaming a Video Recording

You can stream a video that you have just recorded or replay a video to an Onsight Expert client. (Note: You cannot stream live video and a recording simultaneously.)

To stream a video that you have just recorded or replay a video:

1. Connect to an Onsight Expert client.
2. If the Onsight 1000/2500 is streaming, press the **Streaming** button on the top of the device to stop streaming.
3. Press the **Display** button on the back of the Onsight 1000/2500 three times to display the Main menu.
4. Tap **File Playback**.
The video playback controls appear.
5. Press the **Streaming** button to start streaming and playing the video.
The device streams last video recorded or the last video played, whichever is more recent.

If you don't want to stream the entire video, you can use the playback track bar, and the **Play** and **Pause** icons to move to the point in the recording where you want to start streaming. When you find the desired place, press the **Streaming** button.

To switch to the File Browser from the Video Playback screen, tap the filename just under the trackbar.

The Onsight Expert client can also stream a previously recorded video to the device. Playback controls operate the same as when the Onsight 1000/2500 is streaming the video.

4. Maintaining the Onsight 1000/2500

Follow the guidelines below to ensure the Onsight 1000/2500 remains in good working order:

4.1. General Recommendations

- Do not expose the device to dust, rain or moisture.
- Protect the device from temperature extremes (e.g. Do not leave it on an automobile dashboard or on top of a heat source).
- Observe the rated operating and storage environmental specifications.
- The Onsight 1000/2500 is a precision instrument and must be protected from drop and vibration. Always use the provided wrist lanyard or a neck strap to prevent accidental drop.
- Operate the device in a well ventilated area to prevent overheating. Do not block cooling vents. Do not operate the device in a closed environment where it can overheat (e.g. a sealed plastic bag).

4.2. Display/Touch Screen

- LCD displays deteriorate when exposed to ultraviolet rays. Do not leave the Onsight 1000/2500 in direct sunlight or strong ultraviolet rays for extended periods of time.
- If you store the device above or below the rated storage temperature, it may cause permanent damage to the display.
- Extended contact with water drops or finger grease may cause discoloration or spots.
- Protect the screen from scratches. Use the supplied stylus or plastic-tipped pens designed for use on a touch screen. Never use a sharp object on the touch screen.
- Tap the screen lightly. Do not press hard or strike the screen.
- Clean the screen with a soft cloth moistened with distilled water. Do not use commercial or household cleaners as they may damage the screen.
- Consider using a replaceable screen protector to help protect against scratches.

4.3. Optics

- If you will be using the Onsight 1000/2500 in a dusty or dirty environment, it is recommended that the lens be protected with a screw-on lens filter such as a standard 30mm skylight filter.
- Clean the lens with optical lens cleaning cloth and cleaning solution. Do not use general purpose tissue.

4.4. Ergonomic Recommendations

Important: Follow the recommendations below to minimize risk of ergonomic injury.

- Follow the recommendations of your Health and Safety Officer regarding your company's safety policies and procedures.
- Whenever possible, reduce or eliminate repetitive motion.
- Maintain a natural position while operating the equipment.

5. Safety & Regulatory Information

General

- Do not attempt to service this equipment. All repairs must be done by an authorized Librestream service depot.
- Do not block or insert objects into the air vents or other openings in the equipment. Doing so may damage internal components and may cause fire or shock hazards.
- Use only a Librestream-supplied power adapter with the equipment. Use of other adapters may cause fire or explosion hazards.
- Operate the external power adapter in a well ventilated area. Do not cover the power adapter with papers or any other items as the adapter may become hot.

Battery

CAUTION!

Risk of explosion if battery is replaced by an incorrect type or installed incorrectly.

- Observe the correct polarity when changing the lithium battery. Install battery according to the manufacturer's product documentation.
- Replace battery only with the same type as recommended by the manufacturer.
- Dispose of used batteries according to the manufacturer's product documentation and local disposal requirements.
- Use only Librestream-supplied batteries with the ONSIGHT 1000/2500. Use of other types may increase the risk of fire or explosion or damage to the equipment.
- Do not store the battery in places where metallic objects may come in contact with the battery terminals (e.g. in a pocket with keys, in a drawer with paper clips, etc.). The resulting short-circuit can cause extremely high temperatures that may damage the battery and cause burns or fires.
- Do not attempt to disassemble the battery. The battery poses a burn hazard if handled improperly. Immediately dispose of a damaged or leaking battery.

- Do not store or leave the Onsight 1000/2500 or its battery near a heat source (e.g. radiator, stove, heater, automobile dashboard, etc.) as the battery may explode or ignite.

Battery Disposal

The Onsight 1000/2500 uses a Lithium-Ion battery and must be disposed of properly:

- The battery must not be disposed with household or office waste.
- Do not dispose of the battery in a fire as the battery may explode.
- Contact your local waste disposal agency for the address of the nearest battery disposal location.

Safety Notice

The mobile streaming camera was evaluated to IEC 60950-1:2001, EN60950-1:2001, UL 60950-1:2003 and CSA C22.2 60950-1:2003 standards and found to be in compliance with the standard requirements.

6. Librestream Limited Warranty Agreement

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Products may be serviced with parts, components, or subassemblies that originate from returned products and that have been determined to meet applicable specifications for

equivalent new material and Products.

The sole obligation of Librestream for defective hardware Products is limited to repair or replacement (at Librestream's option) on a "return to service depot" basis with prior Librestream authorization. Buyer is responsible for shipment to Librestream and assumes all costs and risks associated with this transportation; return shipment to Buyer will be at Librestream's expense. The Product must be returned either in its original packaging or in a similar package affording an equal degree of protection. Buyer shall be responsible for return shipment charges for Product returned where Librestream determines there is no defect ("No Defect Found"), or for Product returned that Librestream determines is not eligible for warranty repair. If after investigation Librestream determines that the reported defect was not covered by warranty, Buyer shall be liable to pay Librestream, at Librestream's sole discretion, for the cost of investigating the problem at Librestream's then prevailing per incident billable rate. No charge will be made to Buyer for replacement parts for warranty repairs. Librestream is not responsible for any damage to or loss of data or removable data storage media, or the restoration or reinstallation of any software programs or data other than the software, if any, installed by Librestream during manufacture of the Product.

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1.8 "Licensee" means, collectively, each and every person who downloads, installs and/or uses any of the Software and/or any Librestream Product.

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